

Florida Department of Veterans' Affairs (FDVA)
Open Government Bill of Rights

- The public is entitled to be treated with respect, courtesy and professionalism.
- A public records request does not have to be made in writing unless a specific statute requires otherwise. In that case, FDVA shall cite the statute imposing such a requirement to the requestor.
- Receipt of all public record requests shall be acknowledged promptly and in good faith as required by Section 119.07(1), Florida Statutes.
- Fees for public records shall not exceed the amount authorized by section 119.07(4), Florida Statutes, unless another amount is expressly authorized by law. In that case, FDVA shall cite the statute imposing such a requirement to the requestor.
- The public has the right to an itemized invoice of proposed fees or fees charged.
- FDVA recognizes that access to public records and meetings are rights secured under sections 119.07(1) and 286.011, Florida Statutes and Article 1, Section 24, Florida Constitution.