MEMORANDUM

TO: Honorable Rick Scott
Honorable Pam Bondi
Honorable Jimmy Patronis
Honorable Adam Putnam

FROM: Florida Department of Veterans’ Affairs
Glenn W. Sutphin Jr., Executive Director

SUBJECT: Agenda – Cabinet Meeting of January 18, 2018

The next public meeting of the Governor and Cabinet to transact the business of the Department of Veterans’ Affairs will be at 9:00 a.m. (EDT), January 18, 2018 in Tallahassee, Florida.

The Agenda and all required back-up materials are attached for your review.

If you have any questions, please call my Legislative and Cabinet Affairs Director, Roy Clark, at (850) 487-1533 x7723.

cc: Kristin Olson, Director of Cabinet Affairs
Executive Office of the Governor

Cynthia Kelly, Director
Governor’s Office of Policy and Budget

Attachments
### AGENDA
**FLORIDA DEPARTMENT OF VETERANS’ AFFAIRS**
Meeting materials for the following items are available on the web at:

### MEMBERS
Governor Rick Scott  
Attorney General Pam Bondi  
Chief Financial Officer Jimmy Patronis  
Commissioner Adam Putnam

**January 18, 2018**  
9:00 A.M. (EDT)  
The Capitol  
Tallahassee, Florida

Contact: Roy Clark, Director of Legislative & Cabinet Affairs  
(850) 487-1533

<table>
<thead>
<tr>
<th>ITEM</th>
<th>SUBJECT</th>
<th>RECOMMENDATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Respectfully request approval of the minutes of the October 17, 2017 meeting.</td>
<td><strong>RECOMMEND APPROVAL</strong></td>
</tr>
<tr>
<td></td>
<td><em>(ATTACHMENT 1)</em></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Respectfully request approval of the minutes of the November 7, 2017 meeting.</td>
<td><strong>RECOMMEND APPROVAL</strong></td>
</tr>
<tr>
<td></td>
<td><em>(ATTACHMENT 2)</em></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Respectfully request approval of the Agency’s 1st Quarter Performance Measures for FY 2017-18.</td>
<td><strong>RECOMMEND APPROVAL</strong></td>
</tr>
<tr>
<td></td>
<td><em>(ATTACHMENT 3)</em></td>
<td></td>
</tr>
</tbody>
</table>
STATE OF FLORIDA

IN RE: MEETING OF THE GOVERNOR AND CABINET

CABINET MEMBERS: GOVERNOR RICK SCOTT
                  ATTORNEY GENERAL PAM BONDI
                  CHIEF FINANCIAL OFFICER JIMMY PATRONIS
                  COMMISSIONER OF AGRICULTURE ADAM PUTNAM

DATE: TUESDAY, OCTOBER 17, 2017

LOCATION: CABINET MEETING ROOM
           LOWER LEVEL, THE CAPITOL
           TALLAHASSEE, FLORIDA

REPORTED BY: NANCY S. METZKE, RPR, FPR
              COURT REPORTER
## INDEX

<table>
<thead>
<tr>
<th>Agency</th>
<th>Page No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Florida Department of Law Enforcement</td>
<td>5</td>
</tr>
<tr>
<td>State Board of Administration</td>
<td>9</td>
</tr>
<tr>
<td>Highway Safety and Motor Vehicles</td>
<td>22</td>
</tr>
<tr>
<td>Department of Veterans Affairs</td>
<td>26</td>
</tr>
<tr>
<td>Department of Revenue</td>
<td>28</td>
</tr>
<tr>
<td>Office of Insurance Regulation</td>
<td>30</td>
</tr>
<tr>
<td>Office of Financial Regulation</td>
<td>37</td>
</tr>
<tr>
<td>Board of Trustees of the Internal Improvement Trust Fund</td>
<td>40</td>
</tr>
<tr>
<td>Division of Bond Finance</td>
<td>57</td>
</tr>
</tbody>
</table>
DEPARTMENT OF VETERANS AFFAIRS

GOVERNOR SCOTT: Next I'd like to recognize Glenn Sutphin with the Department of Veteran Affairs.

EXECUTIVE DIRECT SUTPHIN: Good morning, Governor, General Bondi, CFO Patronis, and Commissioner Putnam.

We have two items on the agenda: Item 1 is the minutes from the August 16, 2017 Cabinet meeting. Respectfully request approval.

GOVERNOR SCOTT: Is there a motion on the item?

ATTORNEY GENERAL BONDI: So move.

GOVERNOR SCOTT: Second?

CFO PATRONIS: Second.

GOVERNOR SCOTT: Comments or objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECT SUTPHIN: Agenda Number 2, sir, is the recommendation for the Florida Veterans Hall of Fame Class of 2017. There were 20 names. We've submitted those packets to you and your staffs, sir, and answered any questions that were
asked of us.

Respectfully request acceptance, sir.

GOVERNOR SCOTT: Are there any questions?

ATTORNEY GENERAL BONDI: No.

GOVERNOR SCOTT: Everybody okay?

(NO RESPONSE).

GOVERNOR SCOTT: Is there a motion on the item?

ATTORNEY GENERAL BONDI: So move.

GOVERNOR SCOTT: Is there a second?

CFO PATRONIS: Second.

GOVERNOR SCOTT: Comments or objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECT SUTPHIN: Thank you, sir.

GOVERNOR SCOTT: Thank you, Glenn.

*     *     *     *
STATE OF FLORIDA
OFFICE OF THE GOVERNOR AND CABINET

IN RE: CABINET MEETING

CABINET: GOVERNOR RICK SCOTT
ATTORNEY GENERAL PAM BONDI
COMMISSIONER ADAM PUTNAM
CFO JIMMY PATRONIS

DATE: NOVEMBER 7, 2017
TIME: 9:00 a.m. - 11:40 a.m.

LOCATION: CABINET MEETING ROOM
LOWER LEVEL, THE CAPITOL
TALLAHASSEE, FLORIDA

REPORTED BY: YVONNE LAFLAMME, FPR
COURT REPORTER and
NOTARY PUBLIC

C & N REPORTERS
CERTIFIED PROFESSIONAL REPORTERS
P.O. BOX 3093
TALLAHASSEE, FLORIDA 32315
(850) 697-8314
INDEX PAGE

DEPARTMENT OF HIGHWAY SAFETY
By Director Terry Rhodes 4

DEPARTMENT OF VETERANS AFFAIRS
By Director Glenn Sutphin 7

OFFICE OF FINANCIAL REGULATION
By Commissioner Drew Breakspear 9

STATE BOARD OF ADMINISTRATION
By Director Ash Williams 11
GOVERNOR SCOTT: Now, I would like to recognize Glenn Sutphin with Department of Veterans Affairs. It's like Veterans Affairs Day. We used to have Polk County Day, where everybody was from Polk County. Today was Veterans Affairs Day.

DIRECTOR SUTPHIN: This is really great, too. I'm telling you, this is really great. If we'd do this all the time, I would love it.

Governor, Attorney General Pam Bondi, CFO Patronis and Commissioner Putnam, we have one agenda item today, but before I do that, I would like to bring some more good news to you.

In the first time in the history of the Agency, under the new; the very stringent guidelines for the Center of Medicare/Medicaid services, all six of the Florida Department of Veterans Affairs nursing homes are five star, because you have been -- when we told you we needed help, you have helped us, and we're now able to compete. We have people pulling off miracles every day. I'm just extremely grateful. In the military, the highest honor we give is (inaudible) -- because they get us there and they
get us back.

But I want to let you know, I thank you all for the support and leadership, and there's not very many states that can say this and I'm very proud of them.

Thank you.

The one agenda item we have, sir, is the agency's performance measures for FY 2016 through 2017.

Y'all have all of the data. Your staff has been able to review it. Subject to your questions or comments, we respectfully request approval.

GOVERNOR SCOTT: Is there a motion to accept?

CFO PATRONIS: So moved.

GOVERNOR SCOTT: Is there a second?

ATTORNEY GENERAL BONDI: Second.

GOVERNOR SCOTT: Comments or objections? Hearing none, the motion carries.

DIRECTOR SUTPHIN: Thank you all so much.

GOVERNOR SCOTT: On behalf of all of us, thank you for your commitment to the Veterans. You have such passion for this and we are very, very appreciative of what you do every day.

DIRECTOR SUTPHIN: You are very kind, sir.

Thank you.
<table>
<thead>
<tr>
<th>Number</th>
<th>Division</th>
<th>Objective Description</th>
<th>Weight</th>
<th>Range</th>
<th>Result</th>
<th>Score</th>
<th>Weighted Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>B&amp;A</td>
<td>Number of outreach events throughout the state to advise veterans about earned benefits and services. Supporting sub-measures to include communications team’s outreach.</td>
<td>15%</td>
<td>5 = 225 and above 4 = 200 - 224 3 = 175 - 199 2 = 150 - 174 1 = 149 and below</td>
<td>175</td>
<td>3</td>
<td>0.45</td>
</tr>
<tr>
<td>2</td>
<td>B&amp;A</td>
<td>Number of veterans served quarterly in all aspects of advocacy. Listed actions include filing of disability claims, issue resolutions, review of disability rating decisions, representation at all personal hearings, veterans reached during outreach events. Telephone calls, email messages fielded from veterans, claimants, EOG and legislators around Florida to include 2-1-1, Florida Veterans Foundation and Veterans /Florida.</td>
<td>15%</td>
<td>5 = 19K and above 4 = 17.5K - 18.9K 3 = 15K - 17.4K 2 = 13K - 14.9K 1 = 12.9K and below</td>
<td>19,130</td>
<td>5</td>
<td>0.75</td>
</tr>
<tr>
<td>3</td>
<td>B&amp;A</td>
<td>Indicates ability to efficiently and effectively serve veterans. A high turnover impacts agency’s ability to meet statutory outcomes. Turnover has been as high as 13% as recently in FY 2016/17. Industry average turnover rate for government employees is 9% as of March 2017. (See Bureau of Labor Statistics for Florida)</td>
<td>15%</td>
<td>5 = 9% and below 4 = 10% - 17% 3 = 18% - 26% 2 = 27% - 35% 1 = 36% and above</td>
<td>2.6%</td>
<td>5</td>
<td>0.75</td>
</tr>
<tr>
<td>4</td>
<td>Homes</td>
<td>Indicates ability to meet the required nursing staff to resident ratio. Percentage indicated reflects State Veterans Nursing Home clinical staff turnover rate and is comprehensive across all State Veterans’ Nursing Homes for FY 2015-2016. Previous quarters percentage was 12.1%.</td>
<td>15%</td>
<td>5 = 9% and below 4 = 10% - 17% 3 = 18% - 26% 2 = 27% - 35% 1 = 36% and above</td>
<td>9.6%</td>
<td>4</td>
<td>0.60</td>
</tr>
<tr>
<td>Number</td>
<td>Division</td>
<td>Objective Description</td>
<td>Weight</td>
<td>Range</td>
<td>Result</td>
<td>Score</td>
<td>Weighted Score</td>
</tr>
<tr>
<td>--------</td>
<td>----------</td>
<td>-----------------------</td>
<td>--------</td>
<td>-------</td>
<td>--------</td>
<td>-------</td>
<td>----------------</td>
</tr>
<tr>
<td>5</td>
<td>Homes</td>
<td>Compliance with Quality of Care Regulations</td>
<td>15%</td>
<td>5 = No Class I or II deficiencies 4 = No more than 2 Class I or II deficiencies during inspection yr/home 3 = No more than 3 2 = No more than 4 1 = 5 or more deficiencies</td>
<td>0</td>
<td>5</td>
<td>0.75</td>
</tr>
<tr>
<td>6</td>
<td>DSO/Florida Veterans Foundation</td>
<td>Emergency Outreach and (Hardship) Support to Veterans (number of veterans served quarterly)</td>
<td>5%</td>
<td>5 = 451 and above 4 = 351 - 450 3 = 251 - 350 2 = 151 - 250 1 = 1 - 150</td>
<td>487</td>
<td>5</td>
<td>0.25</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>80%</td>
<td>27</td>
<td>3.55</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
